

From: Esther, Chan
Sent: Tuesday, February 6, 2024 8:42 AM
To: Andrew Woods Carole Collingwood
Cc: Business Licence; Legister, Linda
Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Dear Andrew,

Thank you for your email.

I now wish to withdraw my representation and have no further comments.

Kind Regards

Esther Chan
Licensing Inspector

From: Andrew Woods
Sent: Monday, February 5, 2024 6:11 PM
To: Esther, Chan; Carole Collingwood; Andrew Woods
Cc: Business Licence; Legister, Linda
Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Hi Esther

I can confirm that the 3 replacement conditions in your rep are all agreed.

Many thanks
Andrew

Andrew Woods

Woods Whur 2014 Ltd

From: Esther, Chan
Sent: Monday, February 5, 2024 08:36
To: Andrew Woods; Carole Collingwood
Cc: Business Licence; Legister, Linda
Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Dear Andrew,

Thank you for the requested information.
Please find attached representation from the Licensing Authority.

Kind Regards
Esther Chan
Licensing Inspector
Regulatory Services

From: Andrew Woods
Sent: Friday, February 2, 2024 6:23 PM
To: Esther, Chan; Carole Collingwood
Cc: Business Licence; Andrew Woods
Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Hi Esther

Hope all well.

Thanks for the e mail. We do trade 24/7 but would only ask for lone working from 0600 to 12 midday.

Hope that helps.

Andrew

Andrew Woods
Woods Whur 2014 Ltd

From: Esther, Chan
Sent: Friday, February 2, 2024 11:58
To: Andrew Woods; Carole Collingwood
Cc: Business Licence
Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Dear Andrew,

Thank you for the information.

I am in process of finalising my representation but require further clarification on the below proposed condition:

- 1) *There will be a minimum of 2 staff members present at all times after 12pm.*

Can you confirm if the premises is open 24 hours and what time will lone working commence?

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services

From: Andrew Woods

Sent: Thursday, February 1, 2024 5:23 PM

To: Esther, Chan; Andrew Woods; Carole Collingwood

Cc: Business Licence

Subject: RE: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

Hi Esther

Further to your e mail below please see the answers to the questions you have raised - I hope these are helpful but please let me know if you require further information.

Question 1

- The proposed variation is to vary the condition which currently reads "There will be a minimum of 2 staff members present at all times when the premises are open" to read "There will be a minimum of 2 staff members present at all times after 12pm".

Please can you confirm what safety measures are in place when staff are lone working?

- Future Leisure (Premises Licence Holder) is a family owned and operated business which takes the safety of its staff very seriously and it has in place measures to protect staff at all times
- The venue has a 16 way CCTV Camera system
- Most importantly this camera system can be viewed in real time by the staff on site and by the area managers and senior management off site at all times ie Senior management can watch the premises on their phone through the CCTV system in real time.
- There are Maglocks fitted to the front door , rear door, toilet and staff office area which can be activated at any time by staff
- The venue has fixed panic buttons linked to the police around the shop.
- There are also 2 remote panic buttons on site at all times which staff have with them and activate at any time
- There is also a system from Staff Guard in place, which is linked to CCTV and the police (it's a remote monitoring station which can talk through to customers and staff in the shop, and respond to any issues)

Question 2.

- To remove the condition which reads "A clear and unobstructed view into the premises is to be maintained. This is to be achieved by having clear, non-tinted glass in the entrance door and front windows, no signage or visual obstructions on the entrance door, and one of the two window displays as shown on the plans submitted and approved with the application"

Please provide an explanation why your client would like to remove this condition in light that the licensing sub-committee imposed this condition?

- Our clients would like this condition removing mainly for the safety and security of our staff and business. As an example a clear view into the venue exposes staff when they are opening machines.
- Interestingly we have come across licensing authorities who want the opposite of this condition to ensure that children and young people cannot see into the venue and what is going on inside. It is argued that the licensing objectives are better promoted with no clear view etc.
- It is also right to say that customers like privacy.
- The unobstructed view is not helpful in terms of both customer and staff safety
- Looking at other premises in Brent the following all appear not have a clear and unobstructed view. This is not alleging breach of any conditions as we don't know what they are but we do know that these premises do not have a clear and unobstructed view etc

Merkur Slots – 51-55 High Road, London, NW10 2SU

Merkur Slots – 304 Neasden Lane, London, NW10 0AD

Admiral - 160 Cricklewood Broadway, London, NW2 3ED

Admiral – 251-253 Neasden Lane, London, NW10 1QG

Merkur Slots – 478 High Road, Wembley, HA9 7BH

Silvertime – 446 High Road, Wembley, HA9 6AH

Silvertime - 527 High Road, Wembley, HA0 2DH

Silvertime – 10 Bank Buildings, High Street, London, NW10 4LT

Andrew Woods

Woods Whur 2014 Ltd

From: Esther, Chan

Sent: Wednesday, January 31, 2024 16:37

To: Andrew Woods

Cc: Business Licence

Subject: CONSULT: Adult gaming Centre Variation - Royal Slots, 9a Walm Lane, NW2 5SJ - 30528

GAMBLING ACT 2005

Licence: Adult Gaming Centre Premises Licence Variation

Reference: 30528

Dear Sir/Madam,

Applicant: **Future Leisure Ltd**

Premises: **Royal Slots, 9a Walm Lane, NW2 5SJ**

On the behalf of the Licensing Authority, I am in process of assessing the application to vary the premises licence. To assist with my assessment, please can you provide information on the following points:

- The proposed variation is to vary the condition which currently reads “There will be a minimum of 2 staff members present at all times when the premises are open” to read “There will be a minimum of 2 staff members present at all times after 12pm”.

Please can you confirm what safety measures are in place when staff are lone working?

- To remove the condition which reads “A clear and unobstructed view into the premises is to be maintained. This is to be achieved by having clear, non-tinted glass in the entrance door and front windows, no signage or visual obstructions on the entrance door, and one of the two window displays as shown on the plans submitted and approved with the application”

Please provide an explanation why your client would like to remove this condition in light that the licensing sub-committee imposed this condition?

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services